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13th February 2024

Dear Parent/Carer

As you may be aware, from 31st March 2024, North Tyneside Local Authority will no longer provide catering services to schools.

We were informed of this decision on 23rd November 2023 and since this announcement we have been working hard to secure a new catering provider within the very tight timeframe the Local Authority's decision allowed us.

I am pleased to say that, after entering a competitive tendering process, we have appointed a new catering provider who will be able to deliver a much-enhanced offer for our students.

As we move towards the changeover date, it is important that any credit balance on your child's ParentPay account is used up by the Easter holiday as the Local Authority are not transferring existing ParentPay accounts to the school. School finishes for Easter on Thursday 28th March, therefore, as we approach the last week of the spring term (Monday 25th – Thursday 28th March), only load up your child's account for that 4-day week. This will ensure that as we start the new contract, no student or parent/carer will be owed money from the Local Authority.

When students return after the Easter break the new catering service will be in place for students in both the main school and Sixth Form. We will write to you next half term with further information about the change, including how to set up a new payment account for your child.

Yours faithfully

Steve Wilson Headteacher





